

Stakeholders

Tel

Fax

Email taxpayers.charter@hmrc.gsi.gov.uk

www.hmrc.gov.uk

Date 25 June 2008

Our Ref

Your Ref

Dear All

Thank you for your contributions at the stakeholder event on 12 June 2008. I attach the feedback on the two workshops that were run on Charter.

I really appreciate the time commitment and contribution you made on the day. At this early stage it was extremely interesting to see just how you feel about the tone, content and layout on quite well established 'charters' from different organisations. I don't want to draw any early conclusions but clearly there are a lot of issues that need to be taken into account as this project develops. The outcomes from the day will form part of the overall project.

You will appreciate that we ran these workshops and asked for your comments before the launch of the formal consultation. That went live on 19 June and I am inviting you to contribute your views, personally or as part of a representative body, on the scope of the charter.

These are the ways in which you can get involved:

- By email to: taxpayers.charter@hmrc.gsi.gov.uk
- By post to: Charter Team, HMRC, Room 3E/02, 100 Parliament St, London. SW1A 2BQ.
- By fax to: 020 7147 0391

If you need to see the full document or the short version please by visit the HMRC website (link: <http://www.hmrc.gov.uk/consultations/index.htm>) and follow the links to current consultations, select 'A new Charter..'.

My team will be pleased to send paper copies of either version. Please call 020 7147 3505 if you need this in print

Information is available in large print, audio tape and Braille formats.
Type Talk service prefix number – 18001



INVESTOR IN PEOPLE



I look forward to talking to you at a later date when we have launched the second consultation to look at the content.

Yours Sincerely

Fiona Nellthorp