

HMRC Draft IT Accessibility Equality Impact Assessment and Implementation Proposals

Name:

Organisation (if applicable)

Telephone no:

E-mail or address:

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1. Do you consider that the Policy, Processes and future Proposals included in our Equality Impact Assessment of IT Accessibility have taken full account of your requirements (or those of the people you represent) relating to the access and use of HMRC information and services?

Yes or No

If not, please explain why and how you think we can improve these aspects.

Information is available in large print, audio tape and Braille formats.
Type Talk service prefix number – 18001

Director: Deepak Singh



2. Below we have listed the duties required of all Government Departments in respect of Disability. This report addresses how HMRC seeks to meet its obligations in respect of these duties ensuring that ***“All Staff and Customers can access the full range of IS services provided by the Department, any potential barriers are identified and any necessary action is taken to remove or mitigate adverse effect.”***

Duties: On Disability, public authorities must, when carrying out their functions, have due regard to the need to:

- promote equality of opportunity for disabled people taking steps to take account of disabled people’s disabilities even where that requires more favourable treatment;
- eliminate unlawful disability discrimination;
- encourage participation in public life by disabled people;
- promote positive attitudes towards disabled people, *and*
- eliminate disability-related harassment.

Do you think that we have identified appropriate actions and timetables in our IT Accessibility Equality Impact Assessment to enable us to meet our disability duties.

Yes / No

If not, please detail any areas of concern to you.

3. Any other comments/suggestions on our IT Accessibility Equality Impact Assessment or our communication of this report which would enable us to improve our approach in future.

Thank you for completing this form.

Please return to:

Paul Boyd Business Solutions IT Accessibility, Equality Impact Assessment Team,
1st Floor Barkley House, Castle Meadow Road, Nottingham NG2 1BA or e-mail
paul.boyd@hmrc.gsi.gov.uk by the 31st December 2007.