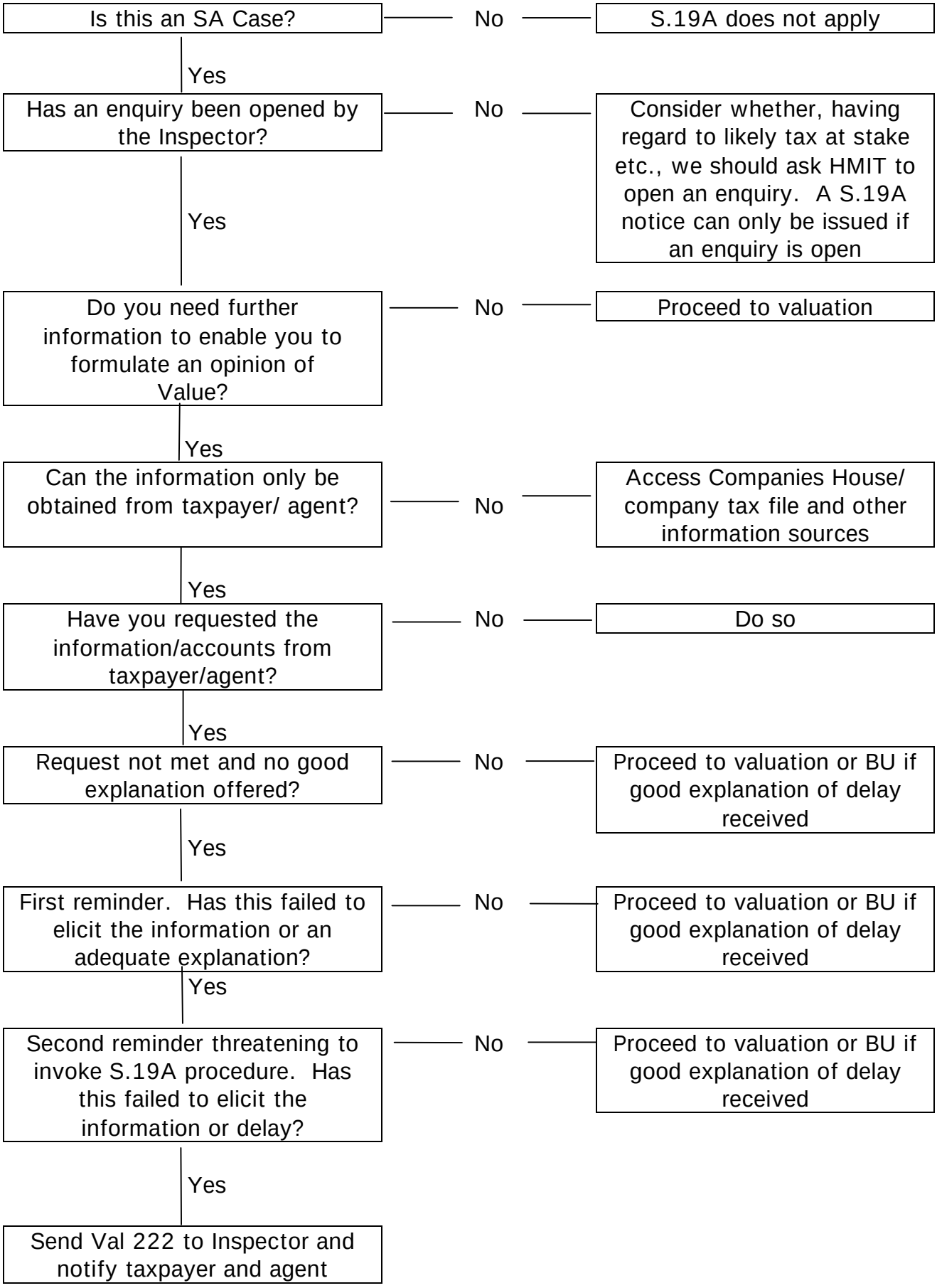
APPENDIX D

Section 19A Procedures Process Map