



**HM Revenue
& Customs**

Large Business Service Partnership Enhancement Programme

David McGregor

18 June 2008

Partnership Enhancement Programme

- Last year's outcome
- This year's projects
- How you can help

Partnership Enhancement Programme

2006-07

Six presentations at Cheltenham on 20/21 March

I'll mention two of them –

- Sector Leaders
- LBS Population

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Sector Leaders

- Private Sector input
- Best Practice
- Interactions map
- Succession planning

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LBS Population

- Live issue
- Worked with LBS group
- Conclusions endorsed HMRC/LBS approach

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PDG 1

How does the CBI study on tax policy read across to the Review of Links with Business

Mitch Noble	LBS, Direct Tax
Amanda Rawdon Smith	LBS, Accountant
Paul Goodall	LBS, Indirect Tax
Peter Finnigan	HMRC, CT & VAT
Robert Douglas	HM Treasury
Karen Hodges	Rolls Royce
Guy Bradbury	Alliance & Leicester

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Judith Knott	HMRC, Director, Business Customer Unit
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PDG 2

Delegated decision making and control: how can we manage this in HMRC and what can we learn from the private sector.

Pradeep Verma

LBS, Direct Tax

Ken Ashcroft

LBS, Rick & Resource Unit

Adrian Thornley

HMRC, Local Compliance

John McLaughlin

HM Treasury

Rachel Whitelaw

GlaxoSmithKline

Penny Franklin

Telephonica/02

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Geoff Lloyd

HMRC, Director, CT & VAT

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PDG 3

Best Practice for learning from inward secondees and full time appointments

Claire Barnett	LBS, Direct Tax
Neil Vickers	LBS, Direct Tax
Jason Scott	LBS, Indirect Tax
Terri Hawkins	HMRC, Local Compliance
Duncan Calloway	HMRC, Business Customer Unit
Pauline Finney	Unilever
Richard Houghton	BP

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PDG 4

How can we learn from the private sector's investment in tax governance, systems and processes and how can we encourage investment in these areas.

Carolyn Comben	LBS, Direct Tax
Paul Brocklehurst	LBS, Direct Tax
Richard Jempson	LBS, Indirect Tax
Kally Sheth	LBS, Accountant
Joan Gay	HMRC, CT & VAT
Neil Bruce	Tarmac
David Britton	HSBC

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PDG 5

How can LBS work with customers to raise levels of transparency.

Julie Toulson

LBS, Direct Tax

Colin Welch

LBS, Direct Tax

Paul Vidler

LBS, Indirect Tax

Chris Drake

LBS, Trade Sector Adviser

Darren Greedy

HM Treasury

Stuart Farrow-Smith

Capita

Wendy Corner

AstraZeneca

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Ian Valentine

LBS, National Business Director

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PDG 6

How can we measure the benefits of POP to HMRC, commercial partners and participants.

Louise Currey	LBS, Direct Tax
John Peerless	LBS, Direct Tax
Andrew Armstrong	LBS, Indirect Tax
Monika Bibik	LBS, Trade Sector Adviser
Simon Bor	HM Treasury
Nigel Halls	ExxonMobil

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John Johnson	LBS, National Business Director
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Help!

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CBI Study-Review of Links

Delegated decision making

Learning from inward secondees

Tax governance

Transparency

Benefits of PEP

Participants

I need one more

david.mcgregor@hmrc.gsi.gov.uk