

Unable to file using SA online		
Claim for reasonable excuse under the provisions of TMA 1970 s118(2)		
1	Name of taxpayer	
2	UTR of taxpayer	
Rea 3	ason for claiming reasonable excuse: Failure to file online due to an IT issue (S118(2) TMA 70 refers)	Yes No
4	Failure to file online due to a non-IT issue (S93 or S93(A) TMA 70 refers)	Yes No
Rea 5	ason for filing on paper: Is a copy of any error message attached?	Yes No - If no, question 6 needs to be completed
6	Please explain why a return could not be filed online.	
7	What was the date when you tried to file the particular return online or realised that it could not be filed online	
8	Which software package you are using?	
9	Date of claim	
10	Agent name	
11	Agent contact details and address	